

Policy

Porter Precision Products guarantees its products to meet catalog specifications which are interchangeable and equivalent to I.S.O. and NAPMA standards. Print items and special description call-outs will be manufactured to the customer's specifications. No other warranties are expressed or implied.

All dimensions not specifically toleranced will be manufactured to industry (Porter Catalog) standards, regardless of the decimal place call-out. To eliminate misunderstandings, include tolerance charts on your prints or specifically tolerance critical dimensions.

Steel type is to be specified by the customer. If not specified, Porter will supply the first material listed in the catalog. It is always best to include your material choice in the part call-out as shown in the ordering examples.

Terms & Conditions

Prices- Net each and subject to change without notice.

Minimum Order Charge- There is no minimum order charge on Porter manufactured items.

Terms-Net 30 Days, F.O.B. Shipping point

Porter also accepts American Express, Master Card, and Visa

Credit- Orders are subject to the approval of our credit department. To expedite new accounts, furnish bank reference and three supplier references.

Returns- Credit claims for Porter manufactured items must be made within 45 days of shipment date. Stock blanks are returnable for credit less a 25% restocking fee. If they are exchanged for items of equal or greater value they can be returned for full credit. All items altered by Porter to the customer's specifications are the property of the buyer and are not returnable unless they do not meet catalog or print tolerances. Any item that has been altered by the customer is the said customer's responsibility and is for no reason returnable.

Over/Under Shipments- Porter manufactured products can vary up to 10% of the quantity ordered depending on the complexity of the part. If no variation is acceptable this information must be supplied to Porter at the time of quoting.

Cancellation- The customer will be responsible for a pro-rated charge to cover any work completed prior to cancellation.

Infringements- Customer shall assume all responsibility and undertake the defense of all lawsuits for infringements on patents brought against Porter Precision Products for the manufacture of products named in an order when said products are made according to drawings, samples, and/or descriptions that have been supplied by the customer.

Items supplied but not manufactured by Porter- All policies/terms & conditions set forth by the manufacturer of said items are applicable. Contact Porter for information regarding various policies.